GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3886
ANSWERED ON:13.12.2001
TOUTS/UNAUTHORISED TRAVEL AGENTS IN TICKET RESERVATION
SURESH CHANDEL

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government are aware of the problem created by the touts and unauthorised travel agents engaged in the reservation of railway tickets;

(b) if so, the steps taken by the Government in this regard;

(c) whether the railway employees are in collusion with the touts for illegal gratification; and

(d) if so, the number of raids conducted in each zone during the last one year and current year and the action taken against the erring employees?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY O RAILWAYS (SHRI O. RAJAGOPAL)

(a): Yes, Sir.

(b) to (d): In order to curb the menace of unauthorised sale of tickets, regular and surprise checks are conducted by the Commercial and Vigilance departments both in and around reservation offices at all important stations. Police is also involved in the drives against touts During peak rush periods, monitoring at important locations is stepped up. Disciplinary action is taken against any railway staff found conniving in malpractices. The number of raids conducted during the year 2000 and the current year (upto September), zone-wise, are as follows:-

Railway	2000	2001 (upto September)
Central	2729	2405
Eastern	2573	2030
Northern	1626	1009
North Eastern	3230	2681
Northeast Frontier	1082	1025
Southern	8971	6118
South Central	3999	2870
South Eastern	1695	1158
Western	6485	4840
Total	32390	24136